



For The Record

February, 2009

Dr. G. B. Cross Memorial Hospital & Bonavista Peninsula Healthcare Centre *Report by: Marina Fry*

On October 8th and 9th the Health Information Services & Informatics Dept. from both the Clarenville & Bonavista sites held their very first "HISI Retreat". It was a great success!

The one-day event included such topics as:

- Ethics & Confidentiality
- Respectful Workplace
- Patient Safety – Implications for HISI

The day also included an entertaining and eye opening session entitled "Tell Me Why, I Now Like Mondays!" Presented by Social Workers, John Mahar and Troy Mitchell.

A large majority of the HISI staff attended this off-site retreat which was held over a two-day period to accommodate most staff. The day consisted of pertinent education sessions, great food, lots of prizes and the opportunity for HISI staff to get together. Some HISI staff met with their colleagues from other sites for the first time!

Dictation System Upgrade *Report by: Agnes Butler*

Eastern Health will be moving to a Regional Dictation System. Fusion, a fully integrated solution, includes innovative software and hardware for dictation, transcription and speech recognition needs. This system will enable management of dictation, transcription and speech recognition from one application software suite and boost transcription productivity and turnaround times.

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"I'm going to order a broiled skinless chicken breast, but I want you to bring me lasagna and garlic bread by mistake."

We want to wish all the very best to Gloria Perera, who retired last fall after 30+ years. Eastern Health has provided us with the following bio on Gloria's career:



Gloria was 21 years old when she first applied for a job with the Grace General Hospital.

Her first job was for four days relieving a person who worked as a clerical clerk in the personnel dept. She then went on to working as a porter in the admitting department for several months.

Following this, Gloria was offered a job as a stenographer with Medical Consultants for a short while.

Just as this job was coming to an end Gloria was told of job available as a medical records clerk at the Grace General Hospital. She applied and was the successful candidate. That was back in 1976.

In 1977 Gloria started the CHA correspondence course for Health Record Technicians and successfully completed it in 1978.

Gloria held that position for the last 31 years , 24 of those were spent at the Grace General Hospital until it closed its doors in 2000.

With the closure of the Grace, Gloria moved to St. Clare's in August 2000. After a 4 month period Gloria decided she would like to try something different and applied for a temporary clerical job as a receptionist at the Breast Screening Centre for a few months. When that job ended Gloria went back to St. Clare's for another 6 months.

Six months later a temporary position became available at the Janeway Provincial Perinatal Department collecting information on obstetrical and newborn admissions for the perinatal database. Gloria was thrilled to be able to go back to coding and abstracting that specialty service.

Gloria has been looking after the clinical data collection for the Moms and babes since October 1, 2001.

The Communications Committee was forwarded a couple of photos taken during the farewell celebrations for Gloria....we are not quite sure what the story is behind the amazing headwear, but it sure looks like she's having a great time!



*"In retirement, every day is Boss Day and every day is Employee Appreciation Day!"
~Unknown*

Clinical Consolidation for Eastern Health

Report by: Evenly Connors



Eastern Health is embarking on a process to bring together all the legacy MediTech Systems from the previous boards under one Eastern Health MediTech System. So easy to say but not easy to do!!!!.

We have four separate MediTech systems: former Peninsula's, former Avalon, former Health Care Corporation of St. John's and Long Term Care St. John's(LTCSJ) There are different versions of MediTech in this mix as well as a different platform for LTCSJ (Client Server as opposed to MediTech Magic).

The hoped for outcome of this consolidation process is one MediTech system for EH that will house the historical data from all the previous systems and, on an ongoing basis, any data captured in any location in EH. This information will be available to any authorized user within EH and will support the care and processing of patients who are treated in any of our facilities.

We are now in the process of putting together a clinical consolidation team that will be comprised of leaders and content experts for each of the MediTech Modules. Health Information Services and Informatics and the Information Management and Technology Departments have taken a lead role for this whole process and the Steering Committee is co-chaired by the directors of these departments. This team will be charged with creating a "Blueprint" in the first phase of the project. This "Blueprint" will detail what the EH MediTech system will look like and how we will get there. The second phase will be the creation of an EH MediTech System, the third will be the migration of the previous boards to the new system, all this while trying continue with everyday business as usual!!

Stay tuned for updates as we move ahead with this project.

Burin/Grand Bank

Report by: Kay Murley

BURIN

The New Year is well under way, and after the Christmas rush, there seems to be a 'refreshing' of sorts taking place.

GRAND BANK FACILITY

The Grand Bank facility held its grand opening on January 19th, 2009. Everything went according to plan. Dignitaries were present for the opening and gave speeches regarding the need for the facility to the residents of Grand Bank, Fortune and surrounding areas. There are still a few bugs that need to be ironed out, but that was to be expected with such an undertaking.

Well, that's all we have to report for now. We look forward to having more news for you in the future.

Did you know...?

Laughter lowers blood pressure. People who laugh heartily on a regular basis have lower standing blood pressure than the average person. When people have a good laugh, initially the blood pressure increases, but then it decreases to levels below normal. Breathing then becomes deeper which sends oxygen enriched blood and nutrients throughout the body.

Source: Humor, Laughter and Health
Article found at: www.helpguide.org

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"More and more patients are going to the Internet for medical advice. To keep my practice going, I changed my name to Dr. Google."